COURSE	DATE	TIME	LOCATION	REMARKS
INTRO TO CENTREX AND ELECTRONIC BUSINESS SETS	Waiting List	8:30 - 12:30	Sacramento SBC Executive Briefing Center	A minimum of 15 participants is required in order to set a class date. Customers can sign-up to be placed on the waiting list. Notices will be sent out to announce the date and times for this class.

DESCRIPTION:

This course presents an overview of Pacific Bell's Centrex and Electronic Business Sets. The course content includes a description of:

- What is a Centrex?
- Centrex Features and Operation
- State City-Wide Centrex and Consolidated Centrex
- Centrex vs. PBX
- Electronic Business Sets (EBS) Hardware
- Electronic Business Sets (EBS) Terms and Features
- Electronic Business Sets (EBS) Interactions
- Electronic Business Sets (EBS) Configuration Worksheets

This leader led class discusses the features, operation, interactions, advantages, limitations and prices for Centrex and Electronic Telephone Features (ETF) and the Electronic Business Sets (EBS) from NORTEL.